



Discover the **Tru-Difference**.

Tru-D is changing the way health care works by providing hospitals with leading-edge technology for enhanced disinfection of health care environments using a comprehensive, programmatic approach.



A smart approach to disinfection: Team Tru-D helps guide you to success.



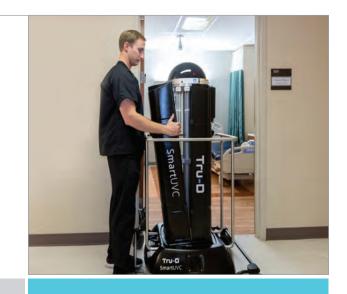
The **Tru-D** SmartUVC team provides a comprehensive, programmatic approach to education and adoption of the **Tru-D** device. Together with our Program Management, Clinical Affairs, Regional Sales Managers and Communications Team, we help identify your goals, prioritize use of the **Tru-D** device and define success.

A CONSISTENT MESSAGE IS KEY:

- Identify a Tru-D champion within your facility
- Encourage a multidisciplinary approach with your team
- Build a communications plan together with **Tru-D** SmartUVC and internal and external partners

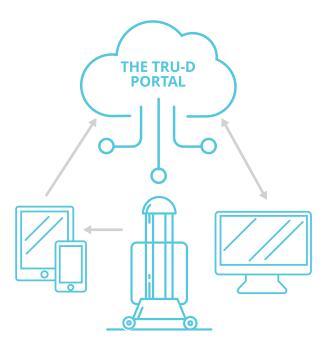
Training and implementation: **Build a culture of UVC** within your facility.

Tru-D SmartUVC provides extensive training for operators and stakeholders including both classroom and hands-on training. We help your team through logistics of implementation with bed tracking and workflow as well as teach how to operate the device **safely and educate staff on important safety protocols**. By developing standard operating procedures, your team will feel empowered and take ownership of your UVC disinfection program.



Tru-D device **network topology**.

- **Tru-D** SmartUVC provides a remote with cellular connection enabled.
- Device utilization data is collected and managed by **Tru-D** SmartUVC.
- User can view **Tru-D** device utilization statistics via web browser at mytru-d.com



Tracking your Tru-D device.

The **Tru-D** device delivers your disinfection data automatically to your secure **Tru-D** portal. Its intuitive controller allows for the ultimate in ease of use and real-time documentation of your disinfection process.

The **Tru-D** portal provides visual data, showing hospital staff that a room has been properly disinfected. **Tru-D** technology takes the guesswork out of UVC room disinfection more than ever before.

- Customized, automated reports
- Documentation of Tru-D device usage
- Weekly, monthly and quarterly reporting
- Joint review calls to compare usage and compliance goals

Customer **support and service** at your fingertips.

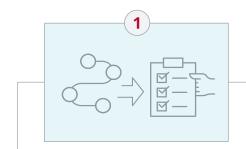
Tru-D SmartUVC provides technical support across the country as well as continuous training and educational opportunities. Our support hotline is available 24/7 should you have an issue with your **Tru-D** device. Your investment in a **Tru-D** UVC disinfection system also includes a one-year Service Agreement:

- Tru-D Web Portal password-protected access to your usage analytics and permanent archive of your data
- Access to our Outbreak Loaner Pool
- Dedicated service 24 hours/7 days per week—**Tru-D** technicians are available via telephone and email
- Comprehensive warranty scope for defect or workmanship
- Within 24 hours of notification of service issue you will receive a response and resolution plan

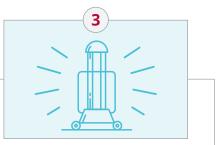
- Within 48 hours, device will be "back in service" with onsite repair or if device requires factory service, a loaner unit will be onsite within 72 hours
- Remote controller and Door Monitor back up clone onsite in 24 hours
- Hospital site visit annually for preventative maintenance, sensor calibration, and device tune up
- Complete Bulb Protection Plan and Replacement bulbs
- Tru-D App upgrades as released
- Continuous training and education opportunities



What does a **smart layered approach** look like?







Establishing standardized, evidence-based policies and protocols.

Choosing appropriate disinfection products.

No-touch, whole room disinfection.



Staff education.

Compliance monitoring and feedback.

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